

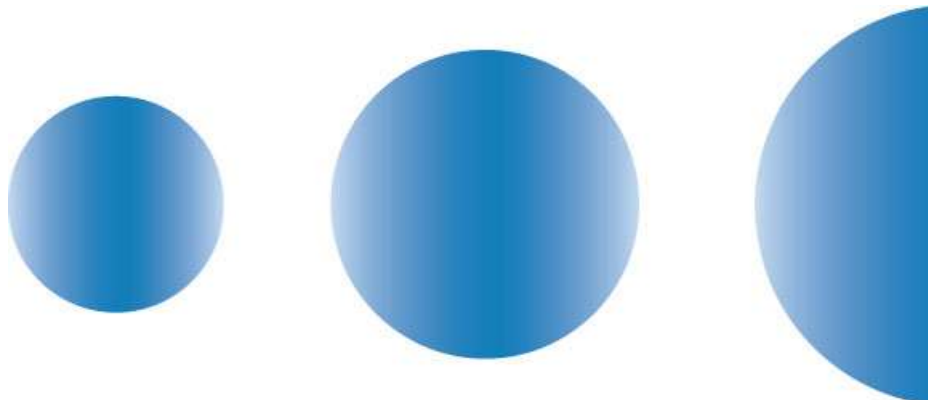
IFA



INTERNATIONAL FEDERATION ON AGEING
Global Connections

Annual Report 2011-2012

1 April 2011 to 31 March 2012



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PRESIDENTS MESSAGE



Ms Irene Hoskins

This report covers the period from 1 April, 2010 to 31 March, 2011.

Once again the reporting period was marked by intense activities, primarily in regard to the preparations for IFA's biennial Global Conference on Ageing in Prague, Czech Republic. Other activities included two meetings (April and December 2011) of the Board in Cardiff and Copenhagen, hosted by the Commissioner on Ageing in Wales and IFA member organization DaneAge respectively; on-going advocacy work, particularly in the area of rights of older people, both at the United Nations, in Toronto, Canada, and at a briefing on the rights of older people before the US Senate Special Committee on Aging in Washington DC; continued publication of the journal, *Global Ageing*, with the help of an entirely voluntary and non-paid editors; and continued involvement with a variety of important international efforts, such as WHO's Age-friendly Cities initiative, INPEA (prevention of elder abuse) and others.

IFA Governance - The period started with an IFA Board meeting in Cardiff, Wales, generously hosted by IFA Board member, Ruth Marks. Once again the format of combining business meetings of the Board with substantive breakout sessions and working groups was welcomed by the Board, and our thanks go to Ruth Marks and her "Team Wales" for organizing a successful meeting.

The second Board meeting of the year (December 2011) took us once again to Copenhagen, Denmark, at the generous invitation of DaneAge and IFA Vice President for Europe, Bjarne Hastrup. During both Board meetings, extensive discussions took place around the preparations of the upcoming Global Conference on Ageing in Prague, Czech Republic. While the preparations intensified throughout the entire year under review, a number of issues surrounding the current model of organizing IFA global conferences came to the fore and may be expected to be taken up by the Board in its future deliberations, and as it looks towards the organization of future global conferences in different parts of the world. These revolve around the division of responsibilities of the "national" organizer of the Conference (most often a member of the Board and head of a national member organization) and the IFA Secretariat as it endeavors to maintain IFA branding and quality standards regarding both content and format.

Preparation of the Global Conference on Ageing in Prague - In the meantime, many innovative and exciting ideas are being taken forward and implemented by the organizers of the IFA Global Conference in Prague in the form of special conference events, such as the Master Classes, and a whole range of special interest and satellite meetings which attract a more specialized clientele and add to the overall interest in IFA Global Conferences. Given the importance of IFA's Global Conferences, in terms of the IFA brand and revenue, as well as some of its most visible activities, the Board may be well advised to revisit the current organizational model to ensure how best IFA can compete in an increasingly competitive global conference environment.

The IFA Senior Officials Meeting, which customarily precedes the Global Conference, has gained a steady clientele of senior government officials working in the field of aging. It continues to fulfill IFA's unique

mandate to offer programs and build bridges that serve the interest of IFA's multipartite membership, namely non-governmental organizations in the field of population aging; individuals, such as academics and practitioners working in the field of aging or related fields as well as government departments serving aging populations.

Further, IFA's outreach to new geographic areas and potential members and constituents will continue as IFA scales up for a major new initiative, the "Istanbul Initiative" which will culminate in a major trade fair and a conference in Istanbul in 2013, reaching out in particular to a number of countries with aging populations in the Middle and Near East, as well as North Africa, where IFA currently has no or only few members.

Finally, through its long-term involvement with and work on a potential UN Convention on the Rights of Older People, IFA became the "go-to" organization when the US Senate Special Committee on Ageing in Washington D.C. decided to organize a briefing on the human rights of older persons. IFA rose to the challenge and organized a briefing at the Senate with expert witnesses on rights in care (Aging in America); employment (Institute for the Future of Aging Services); participation (AARP), as well as overviews on how the rights of older persons are protected (American University, Washington DC).

IFA was also a co-organizer with the International Network on the Prevention of Elder Abuse of a public awareness-raising event on "Sexual Safety of Older Women." This event took place on the occasion of the International Day for the Prevention of Elder Abuse in Toronto on 15 June, 2012.

Further, IFA continues to be actively involved with the Global Coalition on the Rights of Older Persons, a coalition of NGOs which is devoted to advocating for a new convention on the rights of older persons to be adopted by the United Nations.

Last but certainly not least is the on-going work of critically observing the work on ageing and the pertinent government reports at the United Nations. This work is led by IFA Board Member, Helen Hamlin and her knowledgeable team of representatives. As 2012 marks the tenth Anniversary of the adoption of the Madrid International Plan of Action on Ageing (MIPAA), this work will even increase in importance, to include the UN Regional Commissions which are tasked with reports on the regional implementation of action plans on population ageing. Much of this work is painstakingly detailed and requires many hours of critical listening and perusing of government reports. I would like to express my appreciation to Helen and the entire voluntary team of UN representatives.

Outreach through publications and our website - In addition, IFA continues its long-established program of activities, including the publication of its journal, *Global Ageing*, and the IFA electronic newsletter containing news notes on a wide range of significant developments in the field of population ageing.

The journal *Global Ageing* is almost entirely produced by voluntary, professional Guest Editors and continues to maintain the same high standards our readers have come to expect. This model has allowed us to continue publishing the journal while IFA seeks additional funding for the continuation of this publication. Our thanks go to all those Board Members and many others who have spent time and energy to contribute articles or work on the editorial team of *Global Aging*.

The IFA website is an essential means for spreading information about IFA events as well as general news about significant developments in the field of aging. It is being produced and maintained – with minimal financial resources -- with the help of IFA's capable interns under the supervision of the Secretary General

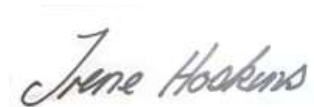
and Mr Greg Shaw, Director of International and Corporate Relations. Mr Shaw's responsibilities also include *inter alia* the organization of IFA's Senior Officials Meeting. Our thanks go to all of them for work well done.

New IFA President - After six years (two terms) in office as IFA President, I am stepping down and a new IFA President will be elected in Prague. It has been a most rewarding time and I would like to thank my IFA colleagues on the Board for their confidence and the support they have given to IFA as well as to me personally during my time in office.

Finally, a most heartfelt thanks goes to the Secretary General who has provided not only professional support, expert advice as well as friendship during my time in office. She has shown an enormous capacity for getting "things done," in both difficult or stressful times. Through her work and that of Mr. Greg Shaw, IFA has thrived and enhanced its role as a major player in the world of NGOs dealing with population ageing. Finally, one of the secrets of IFA's success is the work of IFA's committed and highly motivated interns. I thank all of them for their professionalism and their commitment.

Last but certainly not least, I would like to thank the IFA Board and a few special people for all the support they have given and the work they have contributed to the IFA. Professor Yitzhak Brick served as the IFA President and subsequently as the Immediate Past President and a Member of the IFA Management Committee for many years. His wise counsel and leadership as well as his practical approach to solving many arising issues served IFA well over the course of many years. Further, outgoing International Vice-President, Gordon Lishman, has been on the Board and supporting the mission of IFA for many years. He provided leadership and expertise and made many outstanding contributions to the IFA over the years. I hope, and I believe I speak on behalf of the entire Board, Yitzhak and Gordon will continue to be involved with IFA in other roles and capacities.

I would also like to thank our Treasurer, Alan How, for his on-going expert work watching over the financial affairs of IFA. Heartfelt thanks also go the Regional Vice-Presidents, Dr. Gangadharan, Mr. Hastrup, and Mr. Reid, for their involvement in promoting IFA at the regional levels as well as to **all** of my colleagues on the Board for their support during my six years as President. I believe IFA has a strong future ahead and the IFA Board together with the IFA Secretariat have made that possible – Thank you!



Irene Hoskins

REFLECTIONS OF 2011 – 2012 AND THE YEAR AHEAD

IFA Secretary General, Dr Jane Barratt

Talking about 'Ageing' has come of Age



The power of civil society does not rest with any one organization but rather in our ability to work together and advocate effectively on key issues regionally and globally. Alzheimer's disease being formally recognized in the WHO Summit on Non communicable diseases in 2011; NGOs being vehicles to communicate WHO Health Day Messages in April 2012; and the presence and voice of NGOs at the Open ended Working Group at the UN are several examples of work the IFA has embarked on with NGOs nationally and globally. This is a growing and much needed trend.

It is almost as if talking about 'ageing' in the context of its social and economic consequences, working across sectors and disciplines has come of age and indeed there is an audience.

The structure and composition of the IFA Board is evolving in response to the partnerships with our members including government, non-governmental, industry, academia and

citizens of all ages. The Directors will elect a new team of Officers including President, International Vice President, Treasurer and Regional Vice Presidents in Asia, North America, Oceania and Europe on the 27th May 2012. At the same time we acknowledge the tremendous contribution that Mr Gordon Lishman and Prof Yitzhak Brick have made during their tenure on the Board.

Over the course of almost 9 months the Secretariat has experienced the commitment and dedication of Ms Aude Meslin and Ms Claire Carloz from the Institute of Political Science, Aix-en Provence. Their initiative and capacity in many areas of IFA operations has contributed greatly to an expanding member base, more subscribers to the eNews and a new communication strategy.

A number of key initiatives will help shape our work in the next three years and speak to our brand – the global point of connection. For example the **International Istanbul Initiative on Ageing (IIIA)** (October 2013) proposed by Mr Mete Bora, IFA Director will be convened under the auspices of the IFA in partnership with our member Turyak. This platform will enable the participation of delegates from 44 countries in the regions of North Africa, Middle East and Eastern Europe. Unlike our global conference this initiative endeavors to examine the demographic consequences in the next decade of countries in these regions which call for proactive policy development. The IIIA comprises three interconnected events, namely a Trade Exhibition, a Congress where we will be calling for full papers in each of thirteen subthemes and a fashion show with a leading designer and their collection. Special emphasis will be on excellence in Age-friendly cities and communities.

Our regional platforms will reach to the shores of Hong Kong and China in December 2012 and Cameroon 27-28 May, 2013. Hong Kong Council of Social Services and the China National Committee on Ageing will be our hosts in a Board Meeting and a **special meeting of Age-friendly cities**. Our members in Japan and Cameroon have joined together in a unique collaboration with the IFA to convene an international workshop on **Ageing and Health Environments**.

The third working session of the **United Nations Open-Ended Working Group on Ageing** will be held in New York from 21-24 August, 2012. The IFA continues to work with collaborating non-governmental organizations in the **Global Alliance for the Rights of Older People** <http://www.rightsalliance.org/>. In

addition to the Alliance our national and local members work in their countries to develop evidence based arguments to present to their government.

As civil society moves forward to give voice and evidence to the global conversation on strengthening the rights of older people at the United Nations important platforms are critical to gain a deeper understanding of the way to articulate the issues that prevent older people from taking their rightful place in society.

Age-friendly Environments and World Health Day – The WHO Global Network of Age-friendly Cities and Communities program under the leadership of Dr John Beard (Director, WHO Ageing and Lifecourse Department) remains central to our current and future work. Over the course of the next 5 years the IFA has committed to providing a platform to further the work in a systematic and thorough manner (e.g. Regional Meeting in Akita, Japan, post conference workshop in Melbourne, Australia, sub theme in the IFA 11th Global Conference, theme in the international workshop in Cameroon (2013) and a special intensive workshop in China (Dec 2012).

This rapid global movement while being almost viral in its spread also requires some considered steps to ensure a sustainable and inclusive approach across the world. IFA is part of the conversation about how best to move forward in understanding necessary metrics, celebrating the similarities and the differences in communities and most of all nurturing the rare qualities of individuals, agencies (large and small) and all levels of government. The smallest change can often bring the greatest impact, and the most benign comment can often be that one that facilitates change.

World Health Day - The Global brief for World Health Day 2012 took a fresh look at health data on ageing to help us better understand the needs of older people. The IFA was privileged to be a member of the Round Table one of the many activities that took place in an around the 7th April in a celebration of older people but most importantly as part of the voice of civil society to **rethink conventional definitions of what it means to be 'old'**.

Together with colleagues from HelpAge International, the World Economic Forum, Alzheimer's disease International and Age UK we urged colleagues and friends globally to examine the main health risk for older people "non-communicable diseases", promote healthy lifestyles and cost effective measure and help to break the stereotypes.

Japan After the Disaster - Who is Caring Now? - Kesenuma is located 300 miles northeast of Tokyo in Miyagi. This once prosperous town was near the epicenter of the March 11 earthquake that triggered the tsunami. Today IFA is asking who is caring now - now that the acute response and relief efforts have diminished. IFA members and readers of our Enews donated just over \$12,000CAN.



Together with IFA Director and President of Friends of IFA Japan Dr. Hisashi Hozumi, Vice President Mr. Ayuk Christian and Mr. Uehara from the Carers Association I had the honor of visiting two long term care facilities which had used the funds to purchase much needs equipment - but this is just a start.

From the conversations we had with Mr. Uehara and some of the staff in the facilities, we were informed that more than 100 staff including their relatives died in the disasters.

Despite residents being carried and helped to the second floor and roof of facilities over 50 older people died in one facility. Many older people in the facilities have not only been displaced from their home but have learned of the deaths of all members of their immediate family. The distress of residents and staff is

contagiously painful and coupled with the raw emotions of intense vulnerability. Interim facilities are overcrowded, not private and at best supported those in most-need.

IFA is committed to continuing our support for these two facilities over a longer period of time. Mr. Uehara remains a strong advocate for older people and works with industry, government and service providers to ensure that the lives of older people in Kesennuma are not forgotten, but respected and dignified.

If you would like to support the Japan's disaster appeal you can download a donation form [Here](#)

Closing Remarks - The International Federation of Ageing was established over 35 years ago at a time when the life of non-governmental organizations especially in the arena of 'ageing' was at best precarious. Through the guidance, commitment and passion of past Directors and luminaries such as Baroness Sally Greengross, Dr. Sharad Gokhale and Dr. Daniel Thursz the organization has survived and has grown. The growth of the IFA is not by chance but due in large part to the strategic thinking and actions of key individuals who guided the organization through some challenging times while at the same time encouraging greater contributions from fellow Directors.

In closing the chapter of this year at IFA I wish to especially acknowledge Mr. Gordon Lishman for his belief in the potential of the IFA and his challenging approaches that make us all sit back and think; to Professor Yitzhak Brick whose dignity, clarity and decisiveness have contributed to the foundation pieces of the Federation that we build on today and into the future and to Mr. David Deans whose insightful approaches and wise counsel about the most complex situations enabled us all to see the IFA for what it could be.

Ms. Irene Hoskins completes her term of office as President of the IFA in May 2012. Over the period of 6 years there have been new challenges and new opportunities which have been managed with IFAs best interest at the forefront. Irene lives her commitment to the field of ageing by being involved in local, national and global initiatives and has brought to the IFA a sense of coherence as well as her passion. It has been a privilege to work with and learn from Irene whose sense of fairness and compromise has been instrumental in negotiation several obstacles over the past years. Irene Hoskins remains not only on the Board as Immediate Past President but as a trusted and valued friend and colleague, thank you Irene!

PROJECTS AND PARTNERSHIPS

International Forum on Sexual Safety of Older Women - A Human Rights Approach

As part of the World Elder Abuse Awareness Day (WEAAD) initiatives that take place across the globe the International Federation on Ageing and Ryerson University, in collaboration with the Ontario Seniors' Secretariat and the Ontario Women's Directorate, Toronto gave focus to an under-reported, silent and insidious form of abuse - the sexual abuse of older women.

Older people have never been considered potential or actual targets of sexual assault and as a result have been under-identified and under-served as victims. This one day interactive International Forum was an opportunity for the governments of Canada, service providers, practitioners, professionals and those dealing in elder protection to hear from internationally respected sector experts.

"The day surpassed all my expectations - and I had high expectations. The caliber of your presenters was outstanding: such expertise, such wisdom, such experience and all in same venue, over the course of one tremendously inspiring day.

I have had the fortune to attend many events over the years, but I must say that this event outdid them all. It was the best of the best and I am privileged to have been a part of this historic event".

Over 200 delegates attended the one day forum. Outcomes from the Forum included:

- increased knowledge about links between domestic abuse, elder abuse and sexual violence;
- a greater understanding of risk factors for sexual assault as it relates to health and socialization;
- increased capacity of advocates, care providers, agencies and others to improve prevention and support for older women who are at risk; and
- provided networking opportunities across disciplines and countries to discover ways of increasing sexual safety for older women.

Readers of the Annual Report can view videos and PowerPoints of all the presentations via the IFA website.

Japan Disaster Appeal – Support Older Vulnerable People

The International Federation on Ageing (IFA) together with Friends of IFA (FOIFA) Japan are running an on-going appeal to assist older people and the organizations that provide support and care services to vulnerable older people affected by the huge 8.8 magnitude earthquake and more than seven metre tsunami, which hit north east Japan in March 2011. Through the generous support of donors over recent months, the IFA in partnership with Friends of IFA (FOIFA) Japan have raised funds that have been utilized to replace damaged and lost wheelchairs for long-term care home residents in areas devastated by the earthquake and tsunami that hit the north east coast of Japan on 11 March 2011.

In April 2011 following the announcement of the IFA appeal, a charity walk was initiated by Tom McCormick, Cynthia Tam, Edith Chen, Grace Lung-Chan and Sierra Cheung in Taylor Creek Park in Toronto that saw many walking and donating for the cause. IFA members in India also undertook a range of fundraising activities, lead by Dr Vinod Shah, Chairman of Janaseva Foundation who recognized the need to support vulnerable older people displaced through the disaster. Donations have been donated to replace wheelchairs and equipment lost on the 11th of March 2011.

Our Partners - The International Federation on Ageing is working closely with FOIFA Japan to assist those affected by the disaster. FOIFA Japan has offices in Akita Prefecture which is 200 kilometres north-west of Sendai City which was devastated by the earthquake and tsunami.



Riverside Shunpo - Riverside *Shunpo* is a long-term health and care facility for the elderly located in Kesenuma City in Miyagi Prefecture, Japan. The facility was established in 1995 with Mr. Morimitsu Inawashiro as its Director. The facility had a total number of 100 beds with 98 staff.

Today, little is left of the facility after the March 2011 earthquake and Tsunami disasters. Material and human loss were recorded during and after the disasters. The current statistics shows that out of the ninety-eight staff, only fifty-three survived the disasters. Fifty-nine of the elderly residents (with an average age of 83) lost their lives. Today, only five or six are still under the care of the facility as many have returned to their homes or families.

Nakatsuumi-Kai- Nakatsuumi-kai is a Social Welfare Corporation that was established in 1978. Nakatsuumi-kai operates two facilities for the elderly; Keishin-ryo which is a special nursing home established in 2004 and *Kokoro*, a group home set up in 2006. *Keishin-ryo* (Special Nursing Home) has seventy private rooms with fifty for long stay and 20 for short stay residents. Before the disasters, *Keishin-ryo* had fifty-four staff.

The number dropped to fifty-three because one of the staff who was on leave, died from the disasters. Fortunately, there was no loss of life among the elderly residents.

Replacing Resident Transport - After nearly a year since the earthquake and tsunami devastated these homes, progress to rebuild and equip the homes has been slow with many competing regional priorities. The IFA has agreed that a donation support program be continued through to March 2014 to assist these two organizations to purchase new buses for resident transport.



United States Congressional Briefing



Hosted by the International Federation on Ageing in collaboration with the Global Alliance for the Rights of Older People the IFA and Global Alliance members, on the 25th of July 2011, were invited to provide the United State Special Senate Committee on Aging a congressional briefing an update on the need to strengthen the rights of older people. The briefing provided the opportunity to inform, stimulate interest and establish a mechanism through which further dialogue can occur with the Senate Committee to strengthen

the rights of older people.

For The First Time In History - The planet will be home to older people than children by 2040. At a time of unprecedented demographic change, older people are living longer and healthier lives, but age discrimination and ageism continue to be tolerated. Older people experience discrimination and violation of rights at the family, community and institutional level. Rights do not change as we age, what does change, is that older women & men are considered to be inherently less valuable to society creating more dependency on others and loss of autonomy.

Treaties and Conventions - Rights of older people are embedded in international human rights conventions reaffirming economic, social, civil and political rights, but are not made specific to older people.

Speakers included: (Follow the links the review some of the papers)

- [Context](#) - Ms. Irene Hoskins, International Federation on Ageing (IFA)
- What we know about how the rights of older people are protected? - Dr. Diego Rodríguez-Pinzón, American University, Washington College of Law
- Rights of older people 'in care' - Dr. William T. Smith, International Association of Homes and Services for the Ageing (IAHSA)
- [Rights of older people](#) 'in employment' - Dr. Robyn L. Stone, LeadingAge Center for Applied Research
- [The voices](#) of older people - Mr. Edward J. Ryan - AARP Office of International Affairs
- Reflections on the global discourse - United Nations Working Group on Ageing - Ms. Juana Sotomayor - Office of the High Commission for Human Rights, United Nations
- Rappatour- Dr. Jane Barratt, Secretary General, International Federation on Ageing (IFA)

To find out more about the Global Alliance go to: www.rightsalliance.org

Keeping Older Workers in the Labour Force and Caring for a Family Member - Can we be in Two Places at Once

As part of the IFA's ongoing work with the Ministry for Human Resources and Skills Development Canada (HRSDC) in June 2011 the IFA hosted an International Symposium presented at the FICCDAT Conference 2011 in Toronto, Canada.

The symposium was a platform for dialogue on two emerging and potentially competing policy priorities - the promotion of increased labour force participation of older workers and the increased reliance on caregivers (many of whom are in the labour force) to provide care and support to an aging parent, spouse or family member.

Following the conference HRSDC commissioned the IFA to produce a report based on the symposium highlighting the need to:

1. Ensure that people remain in the work force for as long as possible;
2. Reconfigure and invest in flexible, high quality care and support for the sick, frail, elderly and disabled in our countries; and
3. Bring technological advances more centrally to the solution.



Caroline Dabu,
BMO Financial Group

View the full report - [Click Here](#)

IFA Welcomes BMO and Revera as Patron Members

With shared commitment to understanding issues that impact older people the IFA is pleased to welcome the bank of Montreal (BMO) and Revera Incorporated as IFA Patron Members for the next three (3) years.

BMO is committed to bringing Canadians retirement solutions that gives them insight into how they can get the most out of their retirement years. In 2008, BMO Financial Group launched the Retirement Institute, dedicated to providing thought leadership, insight and strategies to those approaching or in retirement. BMO continues to be at the forefront of retirement issues and welcomes the opportunity to partner with IFA on an exciting three-year sponsorship agreement as a Patron Member.



Caroline Dabu, Vice President of BMO Financial Group said, "The IFA brings forward the critical issues that are facing individuals heading into or in retirement as well as larger societal challenges with an aging population. We look forward to a partnership with IFA to raise awareness of these issues."



Revera is one of the leading providers of seniors' accommodation, care and services in North America for more than 50 years, helping seniors and other clients live their lives to the fullest through its mission of enhancing lives with choices in community living, warm hospitality and compassionate care.

Current and Emerging Policy Issues Facing Seniors in Canada and Other Countries

All levels of government, civil society, industry, academia and individual citizens both domestically and internationally are concerned enough to be part of the dynamic response necessary to ensure that seniors in this and future generations have the opportunity to be part of society. The life course approach on ageing

defined as "a process of progressive change in the biological, psychological and social structure of individuals" provides a mainstream view of ageing that spans all levels of government and society.

The International Federation on Ageing (IFA) over the course of 4 months in late 2011 undertook a small research study to gain improved knowledge and understanding of current and emerging policy issues related to population ageing for older people in Canada and other countries with similar social and economic demographics.

The specific objectives of this study were

- To gain new insights into the current and emerging age-related issues in Canada;
- To inform decision makers on successful policy responses to the identified issues relevant to the Canadian context and population;
- To provide baseline information on current and emerging issues in countries similar to Canada in terms of demographic profile/demographic shift;
- To develop a resource base of publications, individuals, agencies and industry that reflect the principles of innovative policy responses to age-related issues; and
- To provide leadership in positioning the policy-related issues in Canada within an international context.

The report will be published in June/July 2012.

Education and Knowledge Exchange – Raising awareness and sharing information on the issues surrounding the protection of the rights of older people; and on the promotion of the WHO age-friendly environment program continue to be two priority areas in 2011-2012. Presentations and workshops with older people and agencies that represent them have been conducted in Canada, United States, India, Hong Kong and Ireland. Other strands to these efforts lie in the substantive work at the UN by the IFA representatives at the UN Commission for Social Development in February and the working sessions of the UN Open-ended Working Group. The IFA through its formal working agreement with the WHO continues to work with local communities, as well as provincial and national groups (e.g. Canadian Age-friendly Reference Group) as a resource and connection point in the WHO Global Age-friendly Network.

Global Ageing - Issues and Action - continues to be the IFA flagship publication with two publications being published each year and being available for IFA members in both hard copy and electronic version download. The **IFA eNews** remains an important vehicle for the distribution of news and good practice globally, providing members with the opportunity to contribute their own information and articles to inform and stimulate discussion across the globe. Our thanks to all those who have contributed to the IFA journal and IFA eNews.

STAFF AND VOLUNTEERS

As with previous years the IFA Secretariat has been supported by numerous staff, volunteers, consultants and Directors who have contributed substantially in terms of time, resources and advice to help shape our organization for the future.

The IFA Board of Directors continue to provide a strong leadership for the organization, bringing with them a richness of content in the field of ageing and business with many leading successful NGOs, businesses as well as holding numerous academic and civil positions. This year we welcomed new Directors to the Board and farewell to those who had finished their terms of office with the IFA. While all Directors actively participate and influence the strategic direction special thanks to the IFA Management Committee chaired by the IFA President, Ms. Hoskins and the IFA Nominating Committee chaired by Ms. Ruth Marks.



Continuing our partnership with the School of Political Science in Aix-en-Provence, France and through our internship program we have had the pleasure of supervising two (2) outstanding young women, Ms Aude Meslin and Ms Claire Carloz, who have spent nine (9) months with the IFA. The contributions made by both Claire and Aude during this period have been extensive and have greatly benefited members and our networks globally. Claire has maintained responsibility for the production of the IFA eNews and developed the social networking elements for the IFA which have proven to be valuable resources to members and subscribers across the globe.

Through the efforts of Aude who has taken carriage of the IFA website development over the period the website continues to evolve into a tool and resource used by thousands. Her work in creating secure on-line payment options have increased traffic flow and made access to membership much easier. Our thanks also go to Mr. Matthew Tan Meng Wee who has also volunteered his services with high level website support over the year. Other volunteer Secretariat staff who have made extensive contributions over the year have included, Ms. Mary Ann San Juan (project researcher) and Ms. Yvette Aleong (Accountant).



As with prior years the IFA Board of Directors also acknowledges the dedicated people who represent the face of the IFA at the United Nations in New York. To Helen Hamlin, Mary Mayer, and Valarie Levy the Board express great appreciation of the work they have undertaken in representing the IFA, its members and older people globally with UN Committees and with the various Commissions in New York. It is through their work and time commitment that the IFA has a strong voice at the United Nations.

MOVING FORWARD - HIGHLIGHTS

Internship Program - Our partnership with the School of Political Science in Aix-en-Provence, France will be strengthened in 2012-13 with two (2) new Interns commencing a 9 month placement with the IFA from September 2012. We hope to further this relationship in 2013-14 with a further two (2) interns being selected for placement with the IFA.

International Federation on Ageing 11th Global Conference

Prague, Czech Republic is the host city for the IFAs 11th Global Conference on Ageing which will be held 28 May– 1 June 2012. This event will shine a light on four main areas which have global implications namely: Connected Technologies, Older People and Development; Advancing Health and Well Being; and Ensuring an Enabling and Supportive Environment.

With creativity and the 'courage to be different' Zivot 90 is hosting our global conference combining the traditional oral presentations with those of film and photography. The richly textured program which is evolving boasts several Masters Class including Film as an Agent of Change to be held at the prestigious Film Academy of Prague; and The Competitive Advantage of Ageing developed specifically for our delegates by UK based research group BusinessLab. This Master Class resonates with the field of age-friendly cities but aims to challenge the delegates to develop collaborative models and strategies that help to deliver city-wide change, in response to the challenges and opportunities presented by an ageing society.

For every session whether it is a symposium, a plenary, or a series of oral presentations key messages will be gathered to form a mural of messages from academics, NGOs, industry, individuals and government leading to a tangible product vis a vis a report of this global event. While this may seem an ambitious goal, and it is, it is also our responsibility to use this unique platform in Prague to talk with more than just one another. Our voices must extend beyond those within our disciplines and sectors, to those with whom we need to partner in order to influence and shape policy.

The 1st China International Senior Services Expo



In May 2012, Dr Jane Barratt will participate and present at the first China International Senior Services Expo is taking place to serve the implementation of the *Plan for the development of Social Senior Service System (2011-2015)* and the year for the Development of Social Senior Service System.

The initiative will focus on the needs of elderly people as well as the development as the senior service sector. Specifically it will cover the areas of eco-friendly residential environment, rehabilitation, healthcare, spiritual/cultural needs, organization management, IT services and products, human resources training, and brands promotion.

The event will provide a platform for exchange of information and ideas as well as for trade and business and will aim to become an international brand exhibition to serve senior service industry, aiming to improve senior citizens' life and promote a harmonious society.

International Workshop: Human Rights of Older Persons in Asia-Pacific Region

In June 2012 the Centre for Gerontological Studies, Thiruvananthapuram, India in partnership with the International Federation on Ageing (IFA) is hosting an international workshop which aims to explore the status of the rights of older persons in the context of existing regional and international instruments with specific focus on health and wellbeing.

Current international instruments on ageing have acted as the stepping stones towards the protection of the rights of older people, but each reveals serious inadequacies with the concept of intent versus the reality of

implementation. The absence of a specific 'hard law' to protect older people has become all the more relevant as the consequences of demographic change globally confront every nation of the world. It is important that governments have a legal framework with guidance and support to enable rights of older people to be realized in the increasingly ageing society.

With civil society being at the forefront of UN resolutions, the IFA is enthusiastic to be working with the Centre for Gerontological Studies on this pro-active workshop to better the lives of older persons around the world. The IFA will be represented by Dr. Jane Barratt, Secretary General. The workshop objectives include:

1. To examine the status of the rights of older persons in the context of existing regional and international instruments
2. To examine areas where the rights of older people are especially known to be vulnerable, e.g. Social insurance including economic security, health security and family security
3. To determine the nature and extent of gaps in protecting the rights of older people in the region
4. To focus on the special conditions of marginalized groups – older people with disabilities, those who are in the oldest old age groups, older people who are dependent
5. To raise awareness on the evolving machineries at country and regional levels for implementation and monitoring of the recommendations of the Workshop and liaising with UN bodies

Invited speakers include **Mr. Anand Grover**, *Special Rapporteur on the Right to Health, UN OHCHR*, **Ms. Ferdous Begum**, *Former Member of UN CEDAW Committee*, and **Ms Cai Cai**, *Social Affairs Officer, Social Development Division of UNESCO*.

International Workshop on Ageing and Healthy Environments

The International Workshop entitled *Ageing and Healthy Environments* will focus on some of the burning issues around elderly people and ageing in Cameroon, giving Cameroon-based organizations the opportunity to showcase their work and foster international interest and discussion.



Indeed, by 2050, the numbers of people aged over 60 are expected to triple. Most of the increase in the population is taking place in sub Saharan African countries where average income is less than \$1 per day. Older African people are facing real challenges in their everyday lives such as high poverty and HIV levels, a lack of infrastructures and most of all a lack of public awareness and governmental concern.

Friends of IFA Japan (FOIFA) have taken the initiative to co-host, together with other partners this exciting International Workshop to be held in Cameroon in 2013.

Key topics will include: Health and Wellbeing into Old Age; Elder Abuse; Older Persons and Crisis Management; and Age-friendly Environments. Join our Cameroon Workshop and, together, let's give older African's people a voice!

International Istanbul Initiative on Ageing 2013

Under the auspices of the International Federation on Ageing (IFA) in partnership with Turyak Seniors Council Association, we are proud to announce the ***International Istanbul Initiative for Ageing (IIIA)***, which will be convened October 4-6, 2013 in Istanbul, Turkey at the WOW Hotel and CNR Convention Center <http://www.wowhotelsistanbul.com/>

Being the largest city in Turkey, Istanbul is the nation's cultural, economic and financial centre. As the world's 7th fastest growing metropolitan area (2011), Istanbul is among the special cities of the world with its unique geographical location as the bridge between Europe and Asia. Home to over 13 million people,

Istanbul is a thriving megacity seeking innovation and international presence. It is a place of opportunity and the focal point for fostering social and economic cohesion.



Population ageing is expected to accelerate within the regions of the Middle East, Northern Africa, and Eastern Europe, a phenomena compounded by the interplay of the emigration of young adults with the ongoing fertility and mortality transition, increases the dependency ration on the State in the areas of health, housing and social security for a growing number of senior citizens. There is an urgent need for renewed thinking and thoughtful approaches to tackle the challenges posed by a growing elderly population.

This initiative aims to explore opportunities and innovative ideas as population ageing progresses. Two of the four major components of the IIIA include

a trade fair and a congress. The trade fair will showcase a variety of international exhibitors featuring traditional and innovative elderly care solutions and the congress titled “Intergenerational Solidarity” will comprise of four major themes: Priorities; Longevity; New approaches in elderly prosperity; and Elderly care models and thirteen sub themes.

For further information pleased subscribe to the IFA eNews and visit the IFA Website www.ifa-fiv.org.

About the IFA

The IFA is an international non-governmental organization with a membership base of NGOs, the corporate sector, academia, government, and individuals. The IFA believes in 'generating positive change for older people throughout the world by stimulating, collecting, analyzing, and disseminating information on rights, policies, and practices that improve the quality of life of people as they age. Priorities are to establish the IFA as a point of...

- **Connection** – linking together NGOs, academia, policy makers, and the private sector.
- **Information sharing and exchange** – facilitating knowledge exchange through our networks
- **Research and advocacy** – collaborating in research and providing a repository of information
- **Policy knowledge** – around areas with global implications: age discrimination, engaging seniors, financial protection, and age-friendly communities

The IFA takes a lead to inform, educate and promote policies and practice to improve the quality of life of older persons around the world. Other responsibilities include: building, facilitating and strengthening bridges between government, non-government and the corporate sectors concerned with ageing issues; Strengthening non-government organizations through collaboration toward a common goal; and improving the understanding of ageing polices and practice and their impact on the lives of older people.



REPORT OF THE TREASURER

Mr Alan How

The position reported at the end of the 2011 – 2012 financial year shows an operating surplus of \$10,963. This together with the reported surplus for the past two financial years places the IFA in a strong financial position as we move forward to the new operating year. The budgeted position for the year was a balanced budget. There are several reasons for the improved position and a few areas where expectations were not met. The reporting year covers the period 1 April 2011 to 31 March 2012

Membership – While membership revenue was below expectations, there was a net increase over the prior year of approximately 16 percent. The continued decline in the value of the \$USD currency against the Canadian dollar has also impacted this revenue stream. Over the course of the year a number of members failed to renew memberships however since April 2011 the IFA has attracted a number of new members, including two Patron members, with the Bank of Montreal (BMO) and Revera Incorporated for the next three (3) years. Membership growth and retention remains a priority for the Board and Secretariat.

Revenue – Revenues fell short of the anticipated budget for the year however this was off-set by lower than budgeted expenditure. Major corporate and government grants sources included: Government of Canada for projects related to World Elder Abuse Awareness Day; Mt Sinai Hospital for a partnership project addressing the needs of unpaid caregivers – A collaborative approach training program for families and caregivers to maintain persons with dementia in the community; ZIVOT 90 for hosting the IFA 11th Global Conference on Ageing; and Age UK. Other smaller revenue sources included grants to support travel and speaking fees for engagements by the Secretary General. Total revenue for the year was \$332,873.

Expenditure - The budget anticipated costs of \$359,850, however the end of year result was slightly lower at \$321,910. There are several areas that are worth highlighting; salaries budget did allow for additional staffing 2011 - 2012 however the secretariat managed with minimal paid resources and support through interns and volunteers; the City of Toronto has continued to make office accommodation available at no cost with the financial statements reflecting the donated contribution and cost of \$12,000; other areas were more in line with the budget. This compared to total expenditure in 2010 – 2011 of \$281,713.

Balance Sheet – significantly improved as a result of the 2010-2011 and current year end surpluses. The cash balance at 31 March 2012 is \$90,920 with total Capital Assets equalling \$116,213. The debtors represent short term debtors and are regarded as 100% collectible while the short term creditors have been mainly cleared since the year end. The remaining creditors relate to vacation leave and accrued social benefits.

Congratulations to the IFA Secretariat for finishing the year in such a strong position.

A handwritten signature in black ink, appearing to read 'Alan How', written in a cursive style.

Alan How

Gelberg•Fulcher•Velji LLP

CHARTERED ACCOUNTANTS

Licensed Public Accountants

REVIEW ENGAGEMENT REPORT

To the Members of International Federation on Ageing

We have reviewed the statement of financial position of International Federation on Ageing as at March 31, 2012 and the statements of revenues and expenditures, changes in net assets and cash flows for the year then ended. Our review was made in accordance with Canadian generally accepted standards for review engagements and, accordingly, consisted primarily of inquiry, analytical procedures and discussion related to information supplied to us by the organization.

A review does not constitute an audit and, consequently, we do not express an audit opinion on these financial statements.

Based on our review, nothing has come to our attention that causes us to believe that these financial statements are not, in all material respects, in accordance with Canadian generally accepted accounting principles.

Richmond Hill, Ontario
May 22, 2012

Chartered Accountant
Licensed Public Accountants

Statement of Financial Position

March 31, 2012

(Unaudited)

	2012	2011
ASSETS		
CURRENT		
Cash	\$90,920	\$89,613
Accounts receivable	20,138	24,084
Prepaid expenses	<u>2,459</u>	<u>2,110</u>
	113,517	115,807
CAPITAL ASSETS	<u>2,696</u>	<u>3,369</u>
	<u>\$ 116,213</u>	<u>\$ 119,176</u>
LIABILITIES AND NET ASSETS		
CURRENT		
Accounts payable	\$ 31,606	\$ 57,532
Deferred income	<u>12,000</u>	
	\$ 43,606	57,532
NET ASSETS		
General fund	69,237	58,273
Invested in Equipment	<u>3,370</u>	<u>3,371</u>
	<u>72,607</u>	<u>61,644</u>
	\$ 116,213	119,176

Statement of Changes in Net Assets

Year Ended March 31, 2012

(Unaudited)

	General Fund	Invested in Equipment	2012	2011
Balance - beginning of year	\$ 58,274	\$ 3,370	\$ 61,644	\$ 44,228
Excess of revenue over expenses	10,963	-	10,963	17,416
Balance - end of year	\$ 69,237	\$ 3,370	\$ 72,607	\$ 61,644

Statement of Revenues and Expenditures

Year Ended March 31, 2012

(Unaudited)

	2011	2010
REVENUES		
Membership fees	\$ 69,330	\$ 59,234
Corporate and foundation sponsorships	114,116	180,630
Government grants and contributions	95,337	39,633
Donations	12,212	4,187
Miscellaneous	17,008	13,942
Professional income	24,592	1,357
Publication sales	278	146
	<u>332,873</u>	<u>299,129</u>
EXPENSES		
Copying, printing and publishing	16,408	19,079
Amortization of capital assets	674	843
Credit card charges	2,552	1,636
Donations	10,405	625
Equipment rentals	23,244	1,447
Insurance	3,022	3,181
Bank charges	3,544	3,018
Technical assistance	5,197	16,295
Memberships	1,135	1,605
Office	8,259	7,271
Computer support	5,259	5,771
Postage and messenger	4,258	4,028
Loss on foreign exchange	745	5,135
Professional fees	18,378	4,715
Office rent	12,000	12,000
Salaries and benefits	156,648	141,446
Venue rental	6,625	12,107
Telecommunications	6,438	6,363
Travel, accommodations, meals and board meetings	37,119	35,148
	<u>321,910</u>	<u>281,713</u>
EXCESS OF REVENUES OVER EXPENSES	\$ 10,963	\$ 17,416

Statement of Cash Flows
Year Ended March 31, 2012
(Unaudited)

	2012	2011
OPERATING ACTIVITIES		
Excess (deficiency) of revenue over expenses	\$ 10,963	17,416
Item not affecting cash:		
Amortization of property, plant and equipment	<u>674</u>	<u>843</u>
	<u>11,637</u>	<u>18,259</u>
Changes in non-cash working capital:		
Accounts receivable	3,946	43,475
Accounts payable	(25,926)	(3,200)
Deferred income	12,000	-
Prepaid expenses	<u>(349)</u>	<u>135</u>
	<u>(10,329)</u>	<u>40,409</u>
INCREASE IN CASH FLOW	1,308	58,668
Cash - beginning of year	<u>89,612</u>	<u>30,944</u>
CASH - END OF YEAR	<u>\$ 90,920</u>	<u>\$ 89,612</u>

2011 – 2012 ACKNOWLEDGEMENTS

IFA Journal - Global Ageing Editorial Board

The IFA wishes to thank and acknowledge the Editorial Board for their continued commitment and contributions throughout 2011 -2012. All articles selected for publication in *Global Ageing* are reviewed by members of the Editorial Board; their suggestions and guidance enable the IFA to offer a journal that provides the insights and analyses of experts on policy and practice issues important to those who promote the well-being of older adults throughout the world.

James T. Sykes
University of Wisconsin, USA

Susan J. Aziz
Consultant on Aging, USA

W. Andrew Achenbaum
University of Houston, USA

Nana Araba Apt
Ashesi University, Ghana

Harry (Rick) Moody
AARP, USA

Laurence G. Branch
University of South Florida, USA

Yitzhak Brick
JDC-ESHEL, Israel

Sharad D. Gokhale
International Longevity Centre –
India, India

Ramón M. Gutmann
Advisor for Aging Policy,
Municipality of Buenos Aires,
Argentina

Elizabeth Mestheneos
50+ Hellas, Greece

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United States
Consultant, International Affairs
and Aging

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About Seniors website
YOURLifeChoices Magazine

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Quebec Association of
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Amy D'Aprix
Amy D'Aprix and Associates

Sandra Hirst
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Hong Kong Council of Social
Service

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Vinod Shah
Janaseva Foundation

Israel

Ariela Lowenstein
University of Haifa

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Friends of IFA (FOIFA) Japan

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Turyak Seniors Council

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at the United Nations

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Global Health Leadership
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Honourary Directors

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Blossom Wigdor

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Netherlands

Denys Correll

United Kingdom

Baroness Sally Greengross

United States

James T. Sykes

Selected Representations by IFA Board Members

<p>Ms. Irene Hoskins, President</p>	<ul style="list-style-type: none"> • April 2011 - Board meeting and associated meetings, Cardiff, Wales • April 2011 - attended Open Ended Working on rights of older persons, UN, NYC • May 2011 - participated in American Society in Aging (ASA) Conference and Global Aging Peer Group meeting, San Francisco • July 2011 - participation and opening remarks on behalf of IFA at US Senate Select Committee on Aging briefing (briefing was organized by IFA in cooperation with Senate staff) • September 2011 - invited participant, World Demographic Forum, St. Gallen, Switzerland • December 2011 - IFA Board meeting and associated meetings in Copenhagen, Denmark • February 2012 - presentation on IFA Global Conference 2012, Bohemia Hall, NYC (sponsored by Czech Mission to UN on occasion of meeting of Social Development Commission) • March 2012 - NGO Networking lunch at Pan American Health Organization (PAHO) • March 2012 - participated in Global Aging Peer Group meeting (ASA Conference, Washington, DC)
<p>Mr. Gordon Lishman, International Vice President</p>	<ul style="list-style-type: none"> • April 2011 – International Association of Gerontology and Geriatrics, Bologna, Italy • April 2011 - IFA Board Meeting, Cardiff, Wales • December 2011 – IFA Board Meeting, Copenhagen, Denmark
<p>Dr. KR Gangadharan, Regional Vice President , Asia</p>	<ul style="list-style-type: none"> • April 2011 - IFA Board Meeting, Cardiff, Wales • June 2011 - National Consultation on Empowerment of Older Women with Focus on Health and Wellbeing, Thiruvananthapuram, India • August 2011 - Participated in the United Nations Second Session of the Open-ended Working Group on Ageing, New York, USA • October 2011 – Addressed an International Symposium on Family care – Ageing in Place, Mumbai, India • November 2011 - Preparatory Meeting for the Asia-Pacific High-level Intergovernmental Meeting on the Second Regional Review and Appraisal of the Madrid International Plan of Action on Ageing, Beijing, China • December 2011 – UNFPA, India, National Consultation Meeting on Population Ageing organized by the Tata Institute of Social Sciences, Mumbai, India • December 2011 – IFA Board Meeting, Copenhagen, Denmark • January 2012 – Nightingale Healthcare consultation meeting on Minimum Standards and Regulatory Mechanisms for Aged Care Institutions, Bangalore, India • March 2012 – UNFPA India, Expert Committee Meeting on Advocacy, Mumbai, India
<p>Dr. Elizabeth Mestheneos</p>	<ul style="list-style-type: none"> • September 2011 – Age Friendly Cities Conference, Dublin, Ireland • December 2011 – IFA Board Meeting, Copenhagen, Denmark
<p>Ms. Kaye Fallick</p>	<ul style="list-style-type: none"> • April 2011 - IFA Board Meeting, Cardiff, Wales • July 2011 - Discussion/interview Susan Ryan, incoming Age Discrimination Commissioner Australia

	<ul style="list-style-type: none"> • October 2011 - The Ageing and ICT Symposium at Melbourne University, Australia • Oct/November 2011 - Assistance with organization of and attendance at Rights Convention discussion, Sydney, Australia • March 2012 - Aged Care Summit, Sydney, Australia • Ongoing – Presentations on Ageing Demographics/promotion of IFA to Commonwealth Bank, Feroscare, APIA Insurance Tunstall Australia • Ongoing promotion of IFA and related events through various media including print, enews and radio, Australia
Dr. Hisashi Hozumi	<ul style="list-style-type: none"> • December 2011 – IFA Board Meeting, Copenhagen, Denmark
Mr. Robert Reid	<ul style="list-style-type: none"> • April 2011 - IFA Board Meeting, Cardiff, Wales
Dr. Vinod Shah	<ul style="list-style-type: none"> • April 2011 – Janaseva Foundation/IFA launch of Japan disaster Appeal, Pune, India • August 2011 – Presentation at OEWGA at UN for Rights of Older Persons • December 2011 – IFA Board Meeting, Copenhagen, Denmark
Ms. Helen Hamlin	<ul style="list-style-type: none"> • April 2011 - IFA Board Meeting, Cardiff, Wales • Ongoing – representations at the United nations, New York
Mr. Jan Lorman	<ul style="list-style-type: none"> • April 2011 - IFA Board Meeting, Cardiff, Wales
Ms. Sue Hendy	<ul style="list-style-type: none"> • April 2011 - attended Open Ended Working on rights of older persons, UN, NYC • August 2011 – IFA regional meeting on Human Rights for Older Persons, Sydney, Australia • November 2011 – Australian Human Rights Law Centre, Melbourn, Australia • December 2011 – IFA Board Meeting, Copenhagen, Denmark
Mr. Mete Bora	<ul style="list-style-type: none"> • December 2011 – IFA Board Meeting, Copenhagen, Denmark
Mr. Robert Chagnon	<ul style="list-style-type: none"> • April 2011 - IFA Board Meeting, Cardiff, Wales • October 2011 - Journées du vieillissement (InnovAge), Montreal, Canada • October 2011, chairman of the Awards Program for Innovation for Seniors • Ongoing – Promotion of the 11th Global Conference on Ageing through Vie et vieillissement, and other forums.
Prof. Ariela Lowenstien	<ul style="list-style-type: none"> • April 2011 – International Association of Gerontology and Geriatrics, Bologna, Italy • May 2011 – International Conference on Systems Sciences in Health and Social Services in the 21st Century, Tokyo, Japan • May 2011 – National Initiative for Care of the Elderly, Toronto, Canada • June 2011 – World Elder Abuse Awareness Day, London, UK • July 2011 – Israel Elder Abuse Awareness Day, Tel-Aviv, Israel • November 2011 – Gerontological Society of America – Presidential Symposia on Human rights of Elders, Boston, USA • December 2011 – Centre on Aging Tsinghua University, Beijing, China
Ms. Grace Chan	<ul style="list-style-type: none"> • September 2011 – Age Friendly Cities Conference, Dublin, Ireland • November 2011 - Preparatory Meeting for the Asia-Pacific High-level Intergovernmental Meeting on the Second Regional Review and Appraisal of the Madrid International Plan of Action on Ageing, Beijing, China • November 2011- March for Age-Friendly Hong Kong, Hong Kong • December 2011 – IFA Board meeting, Copenhagen, Denmark

Ms. Ruth Marks	<ul style="list-style-type: none"> • April 2011 – Hosted IFA Board meeting and stakeholder meeting, Cardiff, Wales • June 2011 – National Old Age Pensioners Association Annual Conference, Port Talbot, Wales • June 2011 – World Elder Abuse Awareness Day – Launch of Law Guide, Cardiff, Wales • August 2011 – Dignity in Care Learning Exchange, Rhyl, Wales • October 2011 – Dementia and Rights event, University of Bangor, Wales • December 2011 – Elder Abuse Conference, Cardiff, Wales • March 2012 – My Home Life Conference, Wales
Dr Sandra Hirst	<ul style="list-style-type: none"> • December 2011 – IFA Board meeting, Copenhagen, Denmark • February 2012 - Alberta Gerontological Nurses Association , About the IFA presentation, Alberta, Canada

IFA Secretariat Staffing 2010 – 2011

Dr Jane Barratt
Secretary General

Aude Meslin
Project Officer

Mary Ann San Juan
Project Officer

Delphine Santini
Project Officer

Greg Shaw
Director, International
and Corporate Relations

Claire Carloz
Project Officer

Matthew Tan Meng Wee
Website Manager

Yvette Aleong
Accountant

United Nations – IFA Representation

Throughout 2011 – 2012 the IFA maintained strong representation at the United Nations in New York, lead by our main representative Helen Hamlin and supported by Mary Mayer and Valerie Levy. Committee involvement included: Ageing; Family; Mental Health; Social Development; and Status of Women.



Helen Hamlin



Mary Mayer Jane Barratt and Valerie Levy