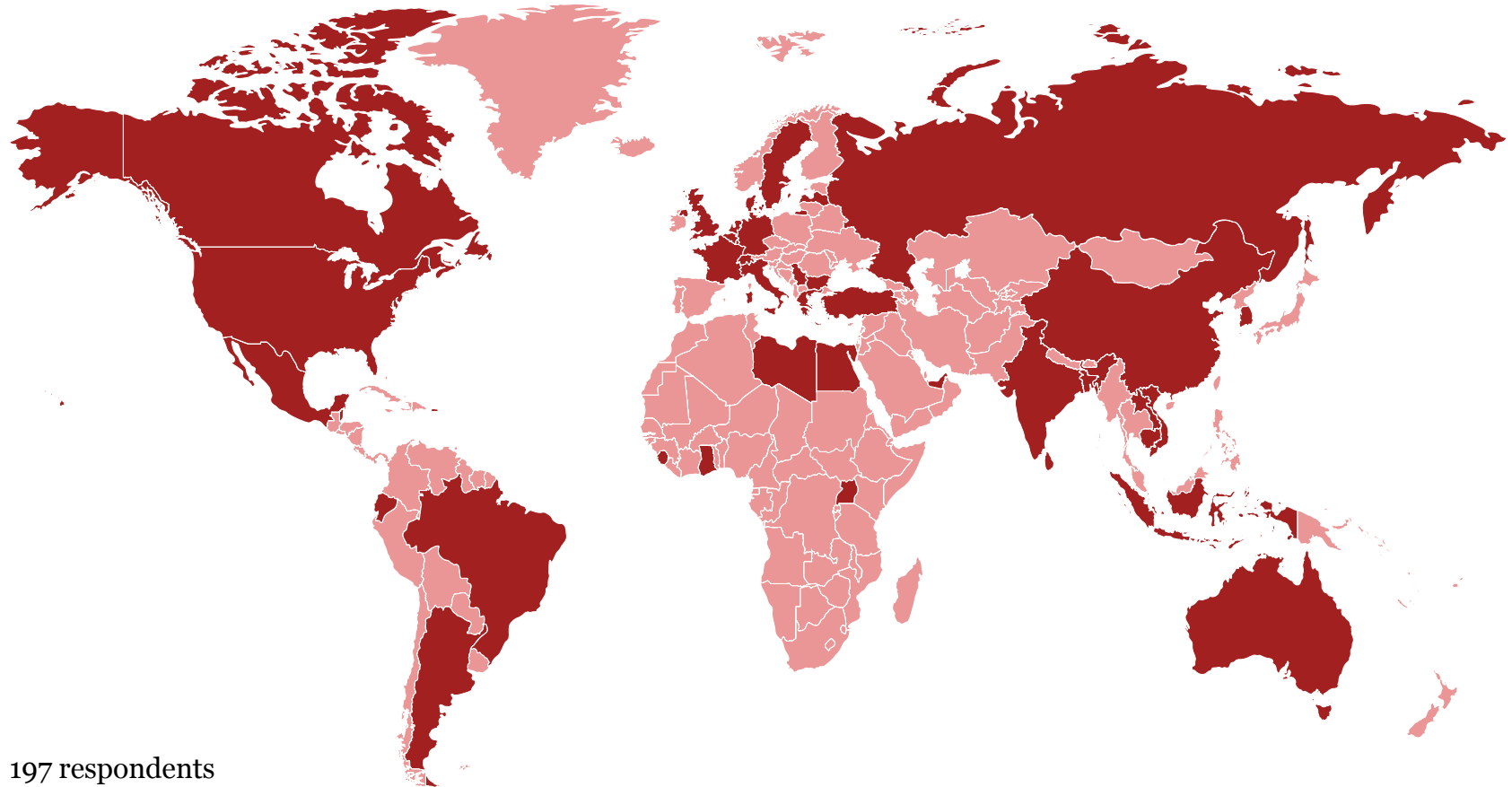


Key findings SOM survey

IFA India Initiative
June 2014

1. About the respondents

Responses from 42 countries

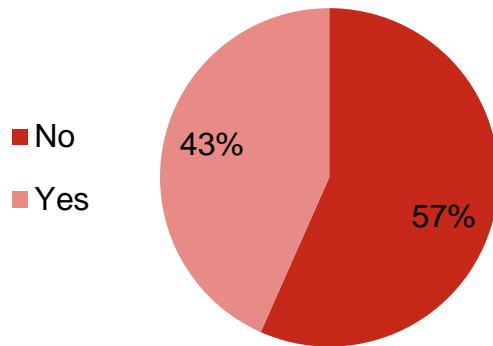


197 respondents

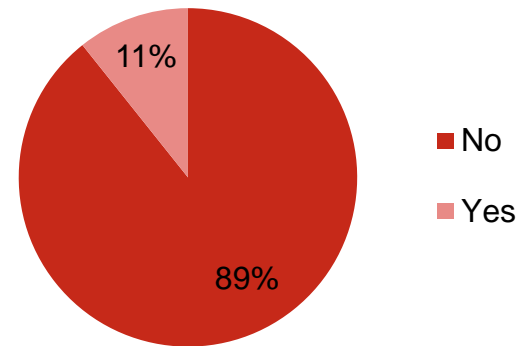
1. About the respondents

How experienced are the respondents themselves?

Respondents that have provided formal care



Respondents that have provided informal care

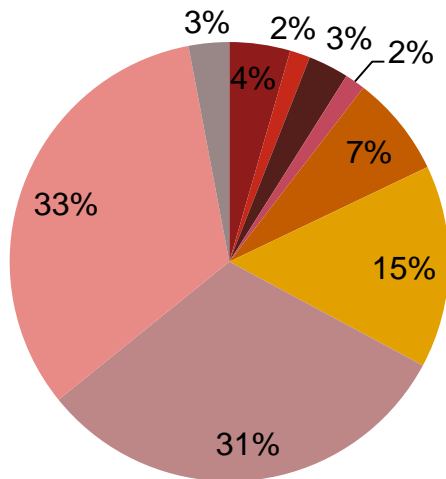


Respondents are experienced in providing formal care, a few have experience in providing informal care...

1. About the respondents

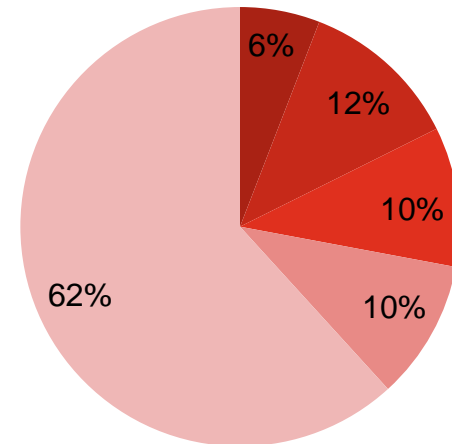
To whom have the respondents provided *informal* care

Age of informal care receiver



■ 1-10 ■ 11-20 ■ 21-30 ■ 41-50 ■ 51-60
■ 61-70 ■ 71-80 ■ 81-90 ■ 91-100

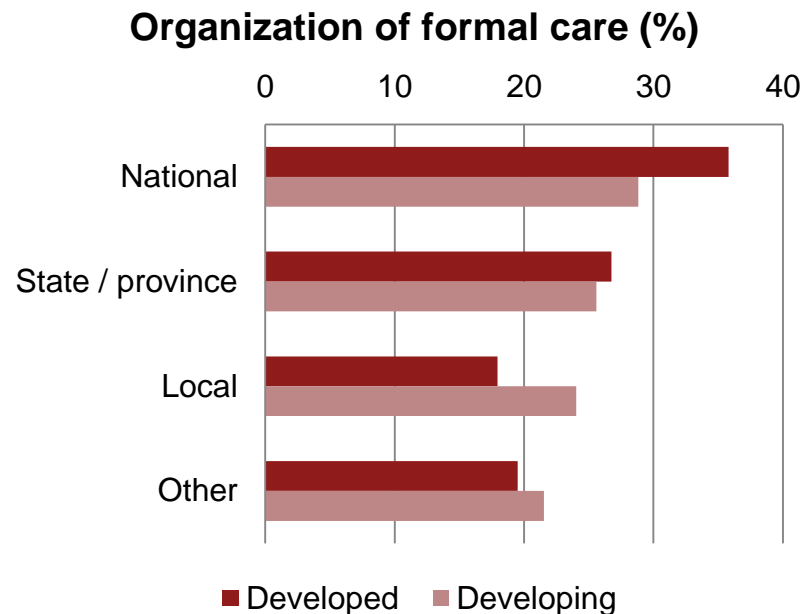
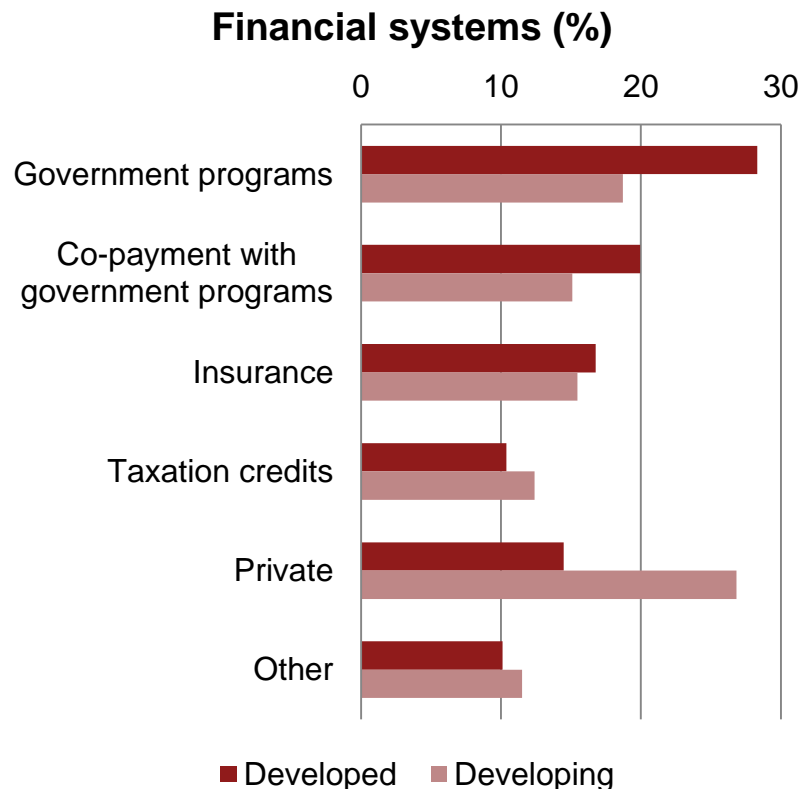
Duration of informal care giving



■ 1-2 months ■ 2-6 months ■ 6 months to 1 year
■ less than 1 month ■ More than 1 year

2. The care systems

How are care systems paid and organized



2. The care systems

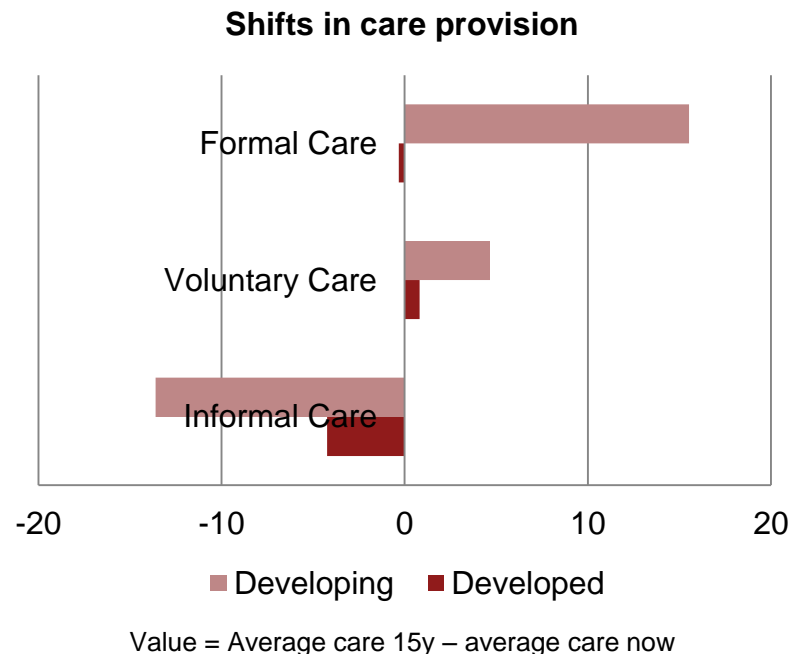
Expectation: Major shifts in provision of care

- Developing countries expect a substitution of informal care with formal care.

➤ *What is necessary to be able to provide the volume of formal care?*

- Developed countries expect a decrease of total care and a minor decrease decrease of informal care.

➤ *Is this expected shift a result of policies or societal trends?*

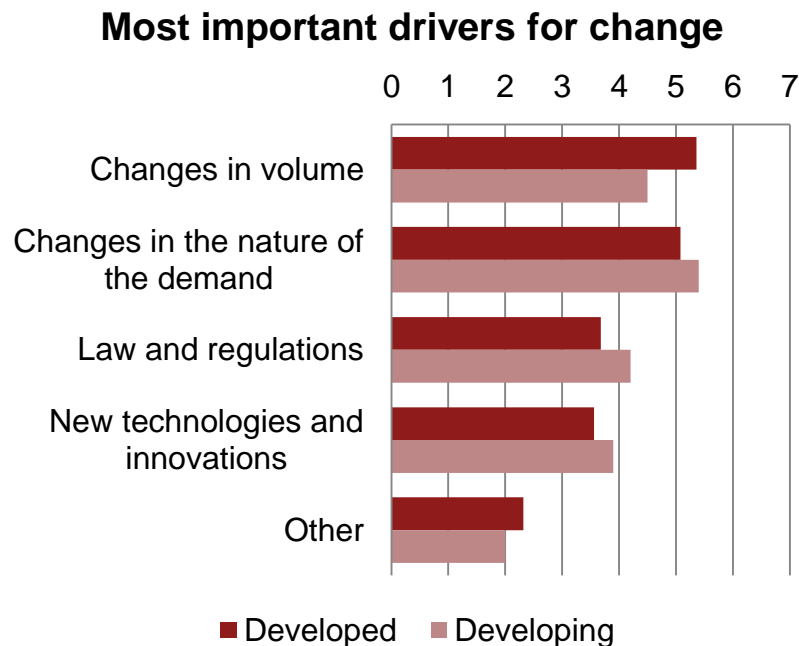


2. The care systems

Most important drivers for changes

As a result of population ageing respondents expect both a **qualitative** and **quantitative** change in the demand for care.

➤ *On effects of which drivers are policies implemented?*



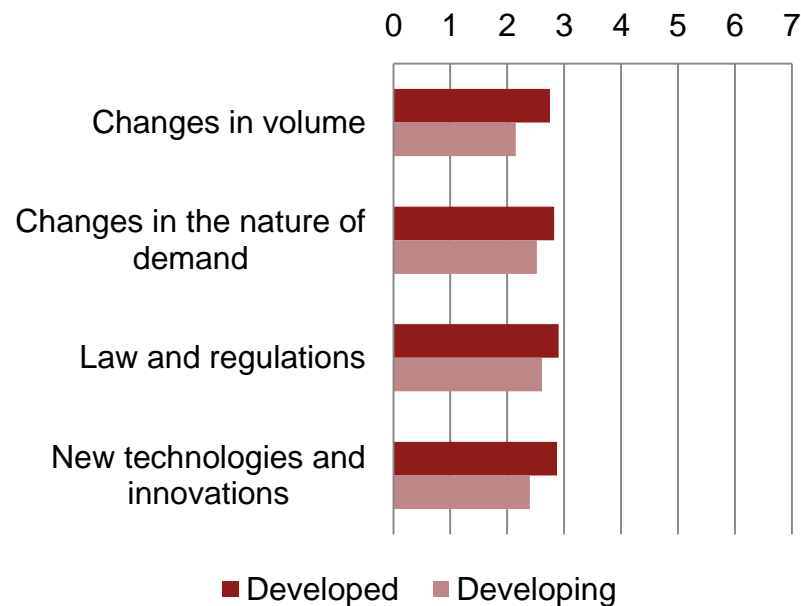
2. The care systems

On which drivers are policies implemented

Both developed and developing countries have not (yet) implemented policies on the most important drivers for change in care.

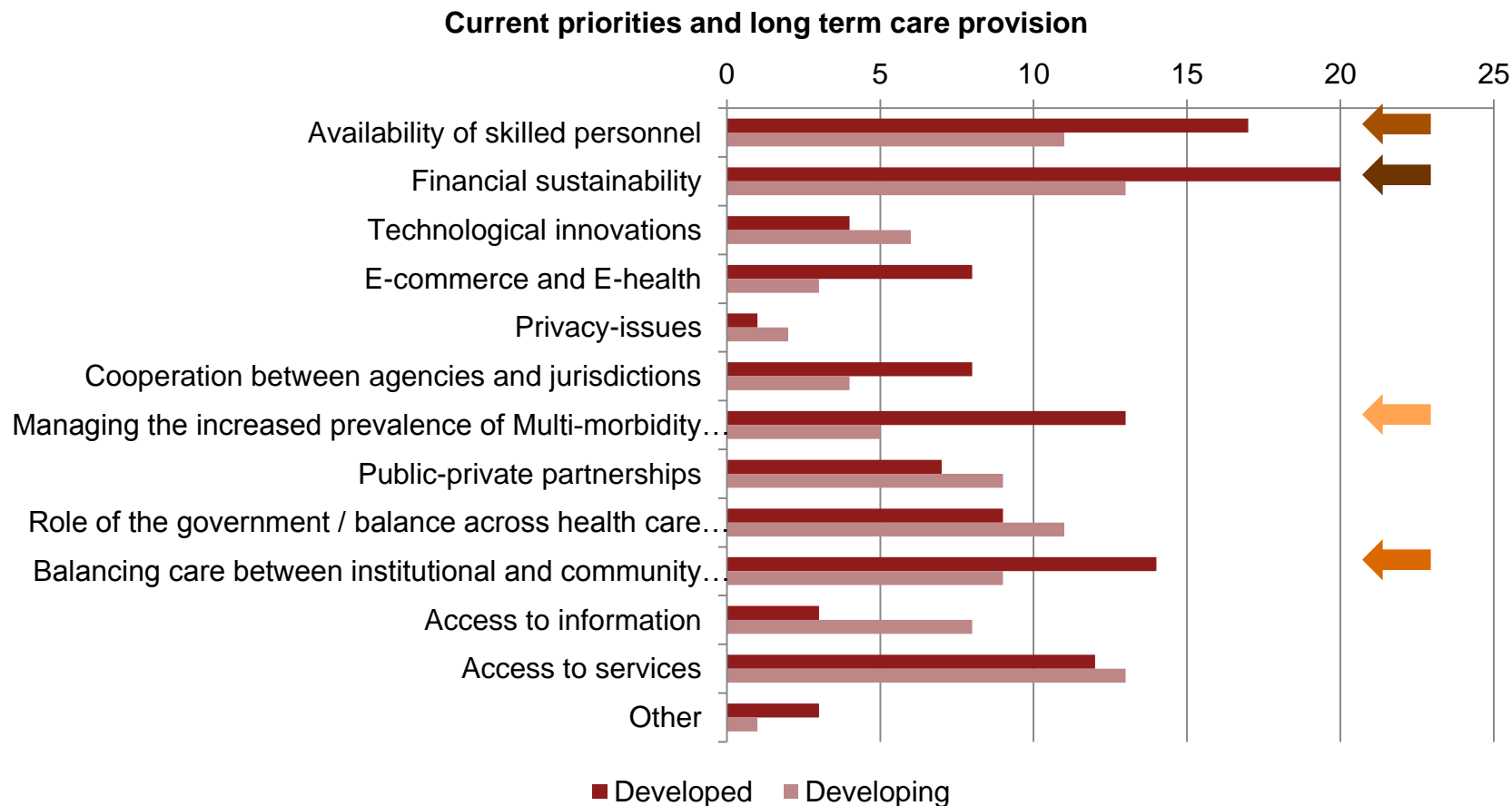
➤ *What are the changes in care respondents expect?*

Policies implemented on drivers for change in care



2. The care systems

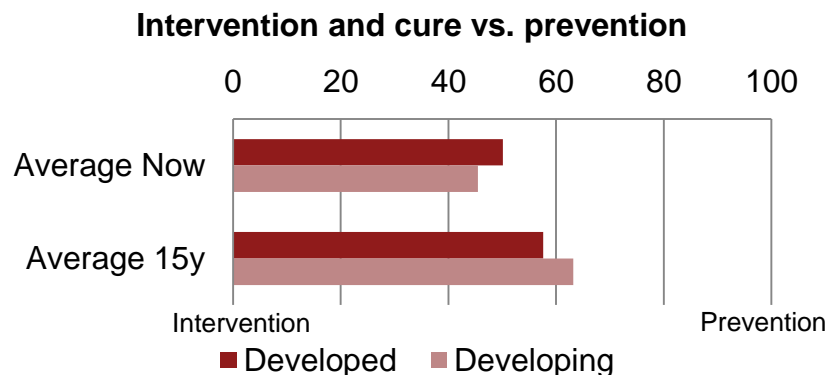
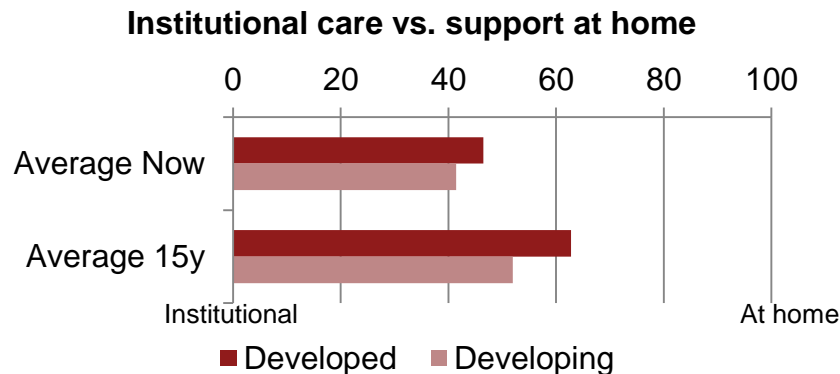
Current priorities in long term care provision



2. The care systems

What are the changes respondents expect?

- Both developing and developed countries expect a shift from institutional care to support at home.
- Both developing and developed countries expect a shift from a focus on intervention to a focus on prevention.



2. The care systems

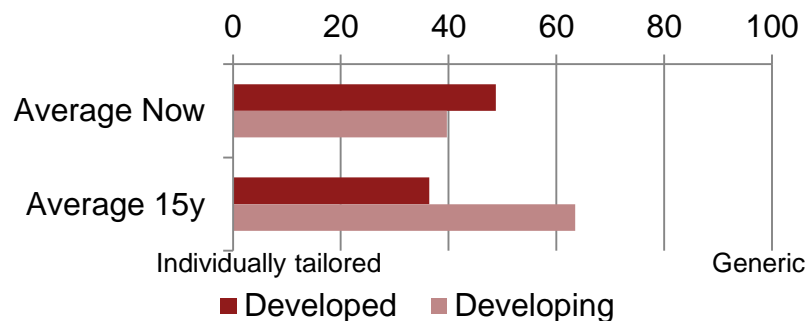
What are the changes respondents expect?

- Developing countries expect more focus on generic services and multidisciplinary services, which seems in line with the expectation to see an increase in formal care
- Developed countries expect more individually tailored services in combination with multidisciplinary-coordinated services.

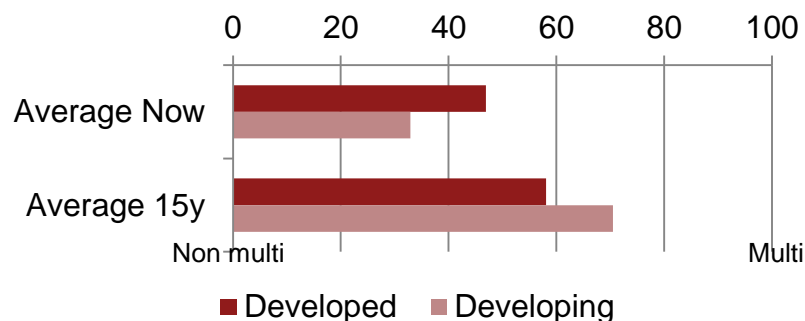
➤ *Are these trends in line with the current priorities in care systems?*

➤ *Are all the conditions in place for the transformation of care systems?*

Individually tailored vs. Generic services

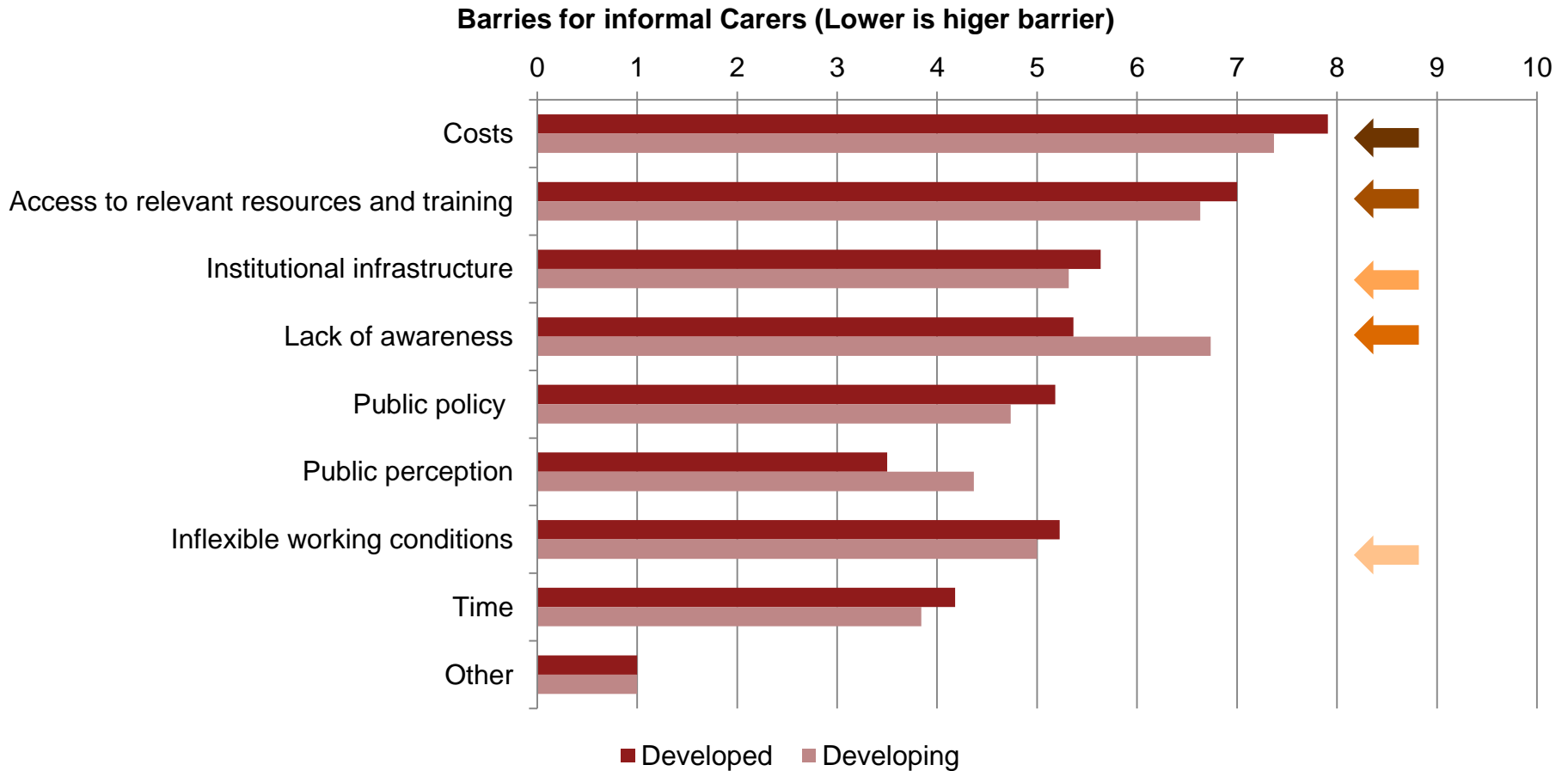


Multidisciplinary coordinated services



3. *Informal care*

Barriers informal carers face



3. Informal care

Barriers informal carers face

The most mentioned barriers informal carers face are:

- **Costs**
- **Access to resources and training**
- **Lack of awareness**

But also

- **Institutional infrastructure**
- **Inflexible working conditions**

Whilst

Public perception does not seem to be a problem...

➤ *To what extent are we able to provide the **right environment** and **conditions** for informal carers to provide care?*

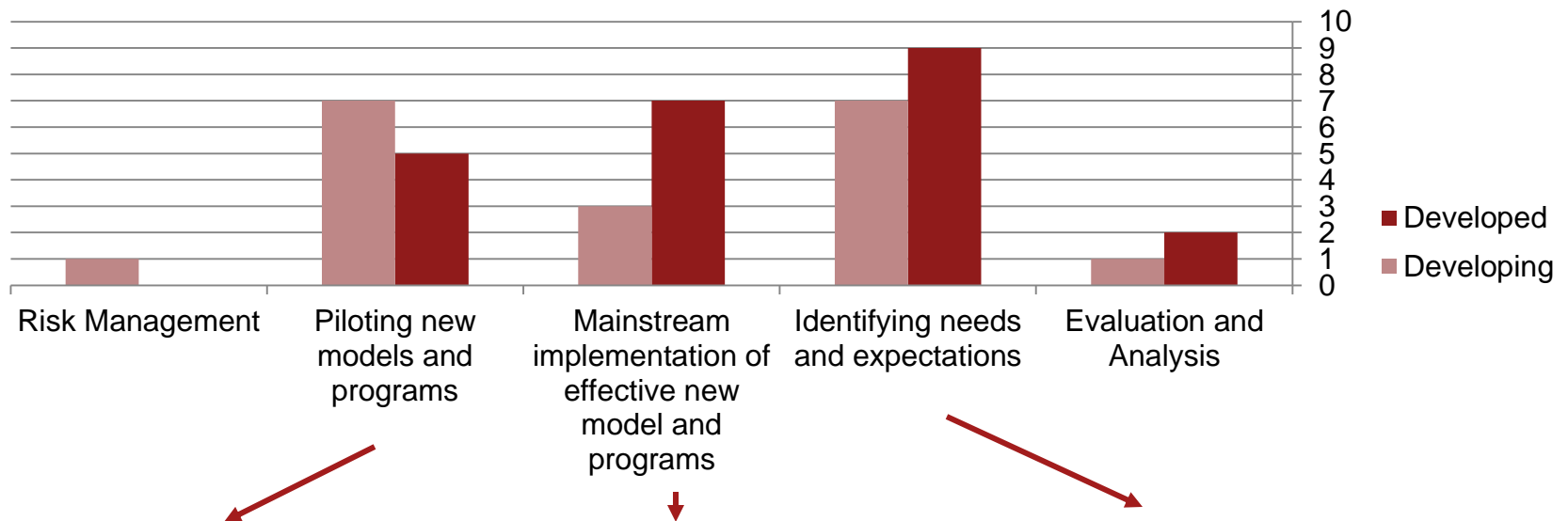
➤ *What is the role of the **government**?*

➤ *What is the role of **employers**?*

3. Informal care

Overcoming barriers informal carers face

Successes in overcoming barriers



- Safe environments
- Advisors and investors
- Innovation champions
- Involvement of end-users
- Creating space
- Developing, testing and evaluating prototypes

- Transferability and adaptability
- Cultural competency and awareness
- Capacity
- Incentives for adoption
- Change management

- Care recipient feedback
- Collective data analysis
- Capacity building
- Creative thinking
- Manifestos and political commitment
- Constant scanning of horizons and margins

4. Key questions for further discussion

Priorities in formal care:

- Skilled personnel
- Affordability
- Balancing between institutional and community care
- Multi-morbidity

We expect a transition towards:

- Support at home
- Focus on prevention
- Multi-disciplinary coordinated services

Questions for further discussion...

- *Is there enough focus on the role of informal carers?*
- *To what extent are we able to provide the right environment and conditions for informal carers to provide care?*
E.g.
 - *Working conditions?*
 - *Technology?*
 - *...*