



The Policy Agenda

It is essential the government support informal caregivers as the ageing population exponentially increases. On macro (policy) and meso (provision) levels it is difficult for policy makers to understand and identify the complexities of informal care as conflicts and challenging dynamics between the carer and the supported person are only evident at the micro (delivery) level. Acknowledging these complex relationships and building policy to support both the carer and the person supported is critical to successfully helping the ageing population.

The role of the policy makers in connecting and supporting informal carers to formal caregivers through policy development and implementation is critical to maximize the health and wellbeing of the ageing population. Through the development of policies that encourage formal and informal care to work in tandem, policy makers today will sustain and strengthen healthcare systems around the world over the long term. It will also help governments deal with the new challenge of care provision resulting from societal changes in classical family organization.

This plenary panel will discuss existing government policies designed to support informal caregivers and recipients of care. The panel will also discuss the challenges and benefits of policy development and implementation in the informal care sector.